Skills Framework of the Information Age (SFIA) skill list

Which skills are important for yourself, the next project, business needs or organisations strategy? Which skills do you have? Which skills do you want?

Strategy and architecture Skills
IT governance, Information management, Information systems coordination, Information security Information assurance, Information analysis, Information content publishing, Consultancy Technical specialism, Research, Innovation, Business process improvement Enterprise and business architecture development, Business risk management, Sustainability strategy Emerging technology monitoring, Continuity management, Software development process improvement Sustainability management for IT, Network planning, Solution architecture, Data management Methods and tools

Business change skills
Portfolio management, Programme management, Project management Portfolio, programme and project support, Business analysis, Requirements definition and management Business process testing, Change implementation planning and management Organisation design and implementation, Benefits management, Business modelling Sustainability assessment, Stakeholder relationship management, Learning and development management Learning and development assessment, Learning design and development, Learning delivery Teaching and subject formation, Resourcing, Professional development

Solution development and implementation skills
Systems development management, Data analysis, Systems design, Network design Database/repository design, Programming/software development, Animation development Safety engineering, Sustainability engineering, Information content authoring, Testing User experience analysis, Ergonomic design, User experience evaluation, Human factors integration Systems integration, Porting/software integration, Systems installation/decommissioning

Service management skills
IT management, Financial management for IT, Capacity management, Availability management Service level management, Service acceptance, Configuration management, Asset management Change management, Release and deployment, System software, Security administration Radio frequency engineering, Applications support, IT Operations, Database administration Storage management, Network support, Problem management, Service desk and incident management IT estate management

Procurement and management support skills
Procurement, Supplier relationship management, Contract management, Quality management Quality assurance, Quality standards, Conformance review, Safety assessment, Technology audit Marketing

Client interface skills
Selling, Account management, Sales support, Client services management